

Communities, Health
and Adult Social Care

Executive Director
Gillian Quinton

**Buckinghamshire County
Council**

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COVID-19 information for people who receive care and support from Buckinghamshire County Council

During this time of uncertainty, we are doing everything we can to make sure that you and anyone who cares for you, knows where to access information, advice and support. If you are worried about anything, we hope the links below will provide you with the information that you need.

Information on COVID-19

The government publishes information and guidance on COVID-19 which is updated regularly. The Council has set up a Community Support Hub where you can find the most recent information in one place. This also includes details of groups and volunteers in your community who may be able to help with things like grocery shopping, caring for pets, and keeping you in touch.

Go to: www.buckinghamshire.gov.uk/coronavirus

Your Commissioned Care

You will continue to receive your care service as usual and we ask that you keep your provider and social worker informed of any changes to your care package. These include:

- If you choose to cancel your care provider permanently
- If you request that your carers do not visit you for a period of time
- Your day service closes for a period

During this difficult time the Council is committed to continue paying its contribution for your care and support.

Planning for unforeseen circumstances

We are encouraging people to think about putting a plan in place for yourself or the people you care for in case you cannot access your usual care – for example if your carer becomes ill. Carers Bucks have information on their website about creating an emergency plan. They also have a template plan which you can complete. These can be accessed at:

<https://carersbucks.org/information-for-carers/adult-carers/guide-to-caring/what-to-do-in-an-emergency/>



Further support for Carers

For more support and advice please contact Carers Bucks:

- Website: <https://carersbucks.org/>
- Telephone 0300 777 2722

If you have any difficulties with a package of care that is in place please contact our Adult Early Help Team:

- Email: Adultearlyhelpteam@bucksc.gov.uk
- Telephone 01296 383204

Yours sincerely

A handwritten signature in black ink that reads "E. Quesada". The signature is written in a cursive style with a large initial "E" and a stylized "Quesada".

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