



BROKERAGE SERVICE



A SERVICE THAT WORKS WITH
YOU TO HELP YOU FIND THE
CARE YOU WANT



What is the brokerage service?

We have a number of independent trained brokers with vast knowledge of registered care providers in Buckinghamshire.

The brokers are able to work with you to give impartial support and help to find the right care to meet your needs. They will contact providers on your behalf and negotiate with them to make sure you secure the best price.

They will then show you the different care options that meet your needs so you can choose the package that is right for you.



What we will provide you with:

- A dedicated broker to be your point of contact right up until you have chosen your preferred provider
- Selection of suitable homecare providers and residential homes
- Help to find the care that you want

Community Self Funders



What is a self-funder?

A financial assessment will be carried out with you and if you have more than £23,250 in savings you will not be eligible to have care funded by Buckinghamshire County Council and will need to pay for your own care.

However, we can still support you in finding care.



Some people may also be considered a 'Self-Funder' if they do not want to be financially assessed.

Whatever your circumstances, our brokerage service can help you source care to meet your needs.

We understand that self-funded care can be expensive. Our brokers will negotiate with providers to ensure the cost of any package of care you choose will make your money go further.

This service also includes independent, unregulated financial advice from a Care Navigator. They will check that your care is affordable in the long term. This advice will explain the services, funding and benefits that you are entitled to.



Hospital

After admission to hospital, the brokerage service will work with you to create a practical support plan to help you leave hospital as soon as possible.

You may need support to find care packages including care at home or residential care.

Community

You can make changes to your care whether you receive it through the council, direct payments or you fund it yourself.

Our brokers can work with you to help source a care package to meet your needs.

A photograph of an elderly woman with dark hair, wearing a light blue patterned top, holding a black mobile phone to her ear and smiling. The image is partially covered by teal and light blue circular overlays containing text.

Contact the Brokerage Support Service:

Tel: 01296 382667

Email: supportbrokerageservices@buckscc.gov.uk